

# Matrix<sup>™</sup> 8.3.10 Release Notes

April 22, 2019

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#### Compatibility

### **Matrix Desktop Compatibility**

Matrix 8 is compatible with the latest browser versions supported by mainstream operating systems. Operating systems (OS) and browsers such as Windows XP, Windows Vista and Internet Explorer 8 and 9 (IE8, IE9), are no longer in mainstream support. All users who are using a previous version of these browsers will be presented with a warning at login to encourage upgrading. Issues related to supported browsers that can't be resolved by upgrading to the latest newer version will be reviewed and resolved on a priority and best-effort basis. CoreLogic will support upgrades to browsers as soon as reasonably practical after the date when the new version of the browser is available for shipment in new retail computers.

Desktop users who choose to use Internet Explorer (IE) on Windows 7 and Windows 8 can upgrade to IE11. Windows 10 users can use IE11 or Edge Browser. Firefox and Chrome automatically update to their most recent versions regardless of underlying operating system. Matrix Desktop supports the following browsers:

- Internet Explorer 11 and Edge Browser
- · And the most recent versions of:
  - Safari
  - Chrome
     NOTE: Chrome v68+ scheduled for release early July 2018 will flag all HTTP sites as "Not secure". This includes all Matrix sites not yet transitioned to HTTPS.
  - Firefox
  - Android Browser
  - o Chrome Mobile
  - Safari Mobile

#### **Matrix Mobile Compatibility**

iPad and Android Tablet users should ensure they're up to date with the most recent version of their browser they can install. Matrix Mobile supports the following browsers:

- IOS Safari
- IOS Chrome
- Android Browser
- Android Chrome

Bugs reported against other mobile platforms will be fixed on a best-effort basis.

#### **New Features**

### Reorder Search Results Using Drag and Drop

A new feature in the search results screens allows users to manually reorder rows using drag & drop.

A Drag & Drop handle icon in the left-most column of display grids. Click and hold on this icon, then drag the highlighted row to desired location, then release. Printed reports, Emails, Export will use the manually sorted order.

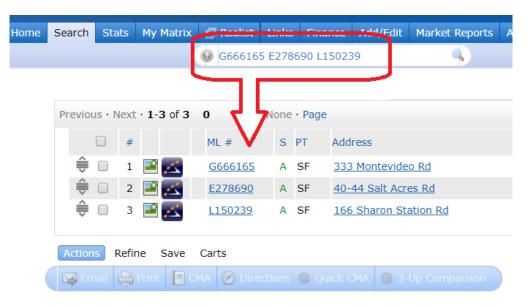


#### Limitations

- Drag & Drop is only supported in Grids. Not supported in Single-Line displays.
- Clicking on a column header will override manually sorted rows.
- CMA Comparable tab supports Drag & Drop for manual sorting. Note: When the CMA button is
  pressed in Search Results that sort order is not carried over to the CMA Comparable tab.
- Driving Directions will not use manual sort order. Directions will automatically calculate shortest route between addresses, however you can reorder properties within the Directions screen.
- Drag & Drop is not supported in Matrix Mobile.
- Drag & Drop may not be supported on some mobile and tablet devices in Full Desktop mode.
- Drag handles are only visible when all results fit on a single page. Drag handles will be hidden when
  more than 1 page of results are displayed. Users have the option to display more rows on a single
  page usually up to 100 rows (sometimes more) by changing the **Display n per page**. Manually
  reordering result sets on multiple pages of results is not supported.

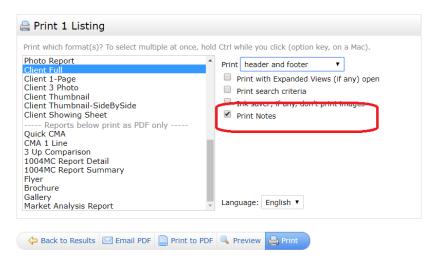
#### Results display listings in same sequence ML#s entered in Speed Bar

Search Results will now display listings in the same sequence as the ML#'s are entered the Speed Bar. This feature only applies to ML# searches entered using the Speed Bar. All other searches will continue to display the results in the default sort order defined by each user.



### **Print Listing Notes**

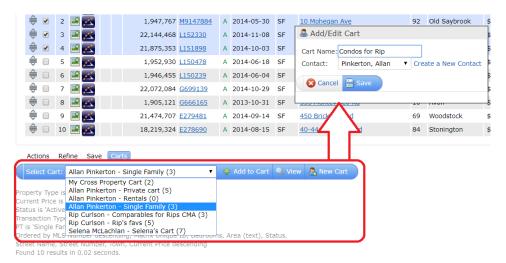
A new **Print Notes** option has been added to the Print Screen when viewing search results for a specific contact using the **Refine > View As [Contact]** or a sent email or a saved search result. All listing notes entered by the member and the contact entered via the Contact Portal are printed in chronological order along with the selected report.



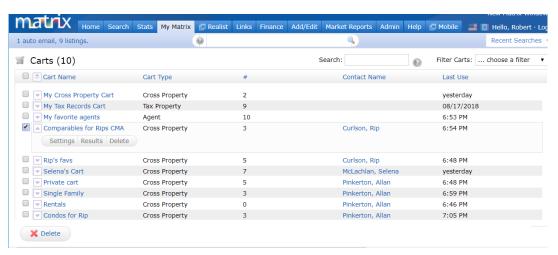
**NOTE**: Not all reports support the Print Notes feature. If the report selected does not support this feature the Print Notes checkbox will be disabled.

#### **Create Multiple Personal and Contact Carts**

Multiple carts can now be created for each member and contacts. To create a new cart for a contact, simply select the **New Carts** button and type a Cart Name (required) then select the Contact from the pick list, or create a new contact. To create a new personal cart for the agent, just leave the Contact blank.



A new **Cart** management screen is available under **My Matrix** that allows users to quickly search/filter carts, view carts contents, rename, and delete carts.



#### Other Enhancements

#### Criteria tab is now enabled after using the Refine > Narrow tool

In previous versions of Matrix when a user performed a search and went to the Results tab, then used the **Refine > Narrow** tool, the Criteria tab would become disabled. Navigating back to the Criteria screen required the user to first click 'Original Results' to reenable the Criteria tab. Now the Criteria tab is enabled after using Refine>Narrow. Users can navigate between the Criteria, Map and Results tabs and retain the narrowed set of records. If the search criteria is modified then previously narrowed results will be discarded. **NOTE:** This enhancement does not apply to the Hot Sheet or Market Watch functions.

#### Client Portal will remember the users last selected view mode

When a contact views the search results in their Client Portal on a mobile device for the first time, the results will default to LIST view instead of MAP view providing a better viewing experience on smaller screens. Tablet devices with larger screens will initially default to MAP view. Whatever view the user selects becomes the default view on that device.

#### **News Widget Enhancements**

Several enhancements have been made to the News Widget;

- Print option has been added
- News widget is now responsive allowing better viewing of news articles on different devices
- Up/Down Arrows navigate to next/previous news article
- Users can't navigate away from unread news articles. Affirmative action of either "Read Later" or "I've Read It" must be clicked
- Exclamation point icon and calendar icon removed from news widget header

# Driving Directions are now available in My Listings and Concierge Approval Screen

Users can now get driving directions from My Listings and Concierge screens.

### **Photograph Upload Certification**

Each time a user uploads one or more photographs to Matrix, they will be agreeing to the **PHOTOGRAPH UPLOAD CERTIFICATION** disclaimer text\* now displayed in a scrollable textbox just below the image(s) being uploaded and above the **Certify and Save** button. Different sections of the agreement apply to different users whether they are real estate professional, assistants, staff and/or professional photographers. In multilanguage systems the agreement will be displayed in the users selected language. Matrix will log when an individual uploads photographs.

\* Photograph Upload Disclaimer Text is not configurable per site.

# Changes and Issues Resolved

### Changes in 8.3.00

### Released September 5, 2018

ID	Function	Description
POR-168	Email	Additional validation has been added to check email format
POR-208	Images	Prefetch of images has been added to the Image Viewer to help improve performance of navigating between images
DRT-569 OT15324	Printing	Printing to PDF could cause images to appear split across pages
DRT-590 OT 15346	Search	The Map Search control in the search form where users can search within n miles of an entered address will no longer attempt to autocomplete the address after entering the 15th character. The autocomplete could fill an incorrect address and not offer an opportunity to correct.

### Changes in 8.3.01

#### Released September 10, 2018

ID	Function	Description
DRT-683	Printing	Some reports printed to PDF would split the images between 2 pages on a page break. Also resolved in v8.2.2

### Changes in 8.3.02

### Released October 9, 2018

ID	Function	Description
DRT-586 OT15343	Admin	In the Admin > Manage Help screen, staff couldn't enter key search words into the Help search function due to the text box being disabled.
POR-258	Carts	The Home Page Carts widget was not displaying Contact carts. Contact carts are now displayed in most recently updated order.
POR-168	Email	Email address format validation has been enhanced to help prevent entry of invalid addresses.
POR-265	Мар	Remove redundant "Unknown or Area Not Include" from Flood Map Legend – just a duplicate of "Undetermined" and the extra text caused some reports to print an extra page.
DRT-570	Market Watch	The blue drop drown arrow that allows you to switch categories in Market Watch results screen would disappear if you clicked Customize criteria when switching categories
DRT-517 OT15285	Portal	Older portal URLs produce errors instead of going to an expired page

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DRT-720	Printing	Displays in PDFs break images and text across pages in some cases. Affects Matrix 8 only (also fixed in 8.2.3)
DRT-490 OT15241	Search	On a map, a user can now draw multiple Ruler lines.
DRT-653 OT# 15396	Search	Clicking on the "Clear Map" link in the Criteria tab after entering an address did not clear the address.

# Changes in 8.3.05

### Released November 20, 2018

ID	Function	Description
DRT-806 OT 15474	Displays	Personal/custom copies of single line displays created using the <i>Manage Displays</i> > <i>Save as Copy</i> feature, can now display more than 100 rows per page.
DRT-843	Print to PDF	Added a buffer to the bottom of all PDF pages generated with the "Header Only" option on "All Pages" so they no longer contain content all the way to the very bottom of the page. Only affected 8.2+
DRT-864	Print to PDF	Modified the appearance of "ruled headings" in displays rendered as PDFs so the text no longer splits across pages. Such headings now display in PDFs with the heading text on one line and the horizontal rule below it. Onscreen displays and HTML printouts still show the rule aligned with the center of the text.
DRT-793	RETS	Fields with a "Date" datatype now properly reflect as such in RETS metadata rather than as a "DateTime" datatype.

# Changes in 8.3.06

### Released January 3, 2019

ID	Function	Description
DRT-914 266163	Contact	Increased the number of contacts displayed per page from 200 to 500. This will permit up to 500 contacts exported at one time.
DRT-717 OT 15431	Driving Directions	When printing Driving Directions and selecting the Display Directions option as either "Directions with Overview Map" or "Directions Only", the Print Header at the top would be cut off on the right-hand side.
DRT-840 257205	IDX	In the My Matrix settings for the IDX Configuration Page, the "Referring Page" text box is just a read-only field – so the text box frame has now been removed so it no longer gives the appearance users can enter text.
DRT-481 OT 14513	Notifications	Agent Notifications now has an option to include notifications for <b>Incomplete Listings</b> . For example, Agents could be reminded an Incomplete Listing will be deleted if not modified within 14 days.

Configuration Required: To enable notifications on Incomplete Listings go
to Manager Notification Types in the Control Panel and check the "Apply for
Incomplete" option for the applicable notification type.

# Changes in 8.3.07

#### Released February 11, 2019

ID	Function	Description
DRT-885	Auto Email	We've added a new filter to the My Matrix > Auto Emails screen that allows users to filter the list by "Currently Active"
DRT-48 DRT-1006 OT 14190	IDX Pages	If a user record in Matrix is set to <i>Inactive</i> , any IDX Public Pages created by that user will automatically be set to <i>Disabled</i> .  If that user is later reactivated within 14 days (NOTE: this period is configurable), that user's IDX pages will automatically be re-activated. If that user is later reactivated <i>AFTER</i> 14 days that user's IDX pages will remain inactive.

### Changes in 8.3.08

#### Released March 15, 2019

ID	Function	Description
CORE-153 271213	Directions	Some Contacts that were emailed Driving Directions and attempted to open the link on their mobile devices would receive an error message.

### Changes in 8.3.09

#### Released April 8, 2019

ID	Function	Description
MARS-94	Add/Edit	Some customer sites that had previously implemented both the "Incomplete" and "Coming Soon" statuses had lost the Validate button on button bar on the Input screens. The Validate button will now be visible.

# Changes in 8.3.10

#### Released April 22, 2019

ID	Function	Description
MARS-240 279591	Carts	Contact names displayed in the Cart Manager wasn't consistent with how Contact names were displayed in the Contact Manager as Last Name, First Name. Affected v8.3 only.

CORE-123	News	If a user clicked outside the News window on the Home Page, the News
272320		window would close but would not re-open ant unread news item(s)
		Affected v8.3 only.